

# Hotpoint PTAC Limited Warranty

**LIMITED WARRANTY**

## Hotpoint.com

Hotpoint is backed by **GE Appliances Service**. All warranty service is provided by our Factory Service Centers, or an authorized Customer Care® technician. You can schedule service online at [Hotpoint.com/service](http://Hotpoint.com/service) or call GE Appliances Service at 800.GE.CARES (800.432.2737). Please have your model number available when calling.

For The Period Of:	Hotpoint Will Replace:
<b>One Year</b> From the date of the original purchase	<b>Any part</b> of the air conditioner which fails due to a defect in materials or workmanship. During this <b>limited one-year warranty</b> , Hotpoint will provide, <b>free of charge</b> , all labor and related service cost to replace the defective part.
<b>Five Year</b> From the date of the original purchase	<b>Sealed Refrigerating System, if any part of the sealed refrigerating system</b> (the compressor, condenser, evaporator and all connecting tubing including the make up air system) should fail due to a defect in materials or workmanship. During this <b>limited five-year warranty</b> , Hotpoint will provide, <b>free of charge</b> , all labor and related service cost to replace the defective part.
<b>Second through Fifth Year</b> From the date of the original purchase	<b>Fan Motors, Switches, Thermostat, Heater, Heater Protectors, Compressor Overload, Solenoids, Circuit Boards, Auxiliary Controls, Thermistors, Freeze Sentinel, Frost Controls, ICR Pump, Capacitors, Varistors and Indoor Blower Bearings</b> , if any of these parts should fail due to a defect in materials or workmanship. During this <b>additional four-year limited warranty</b> , the customer will be responsible for any labor and related service costs.

## What Hotpoint Will Not Cover:

- Service trips to your site to teach you how to use the product.
- Improper installation, delivery or maintenance.
- If you have an installation problem, or if the air conditioner is of improper cooling capacity for the intended use, contact your dealer or installer. You are responsible for providing adequate electrical connecting facilities.
- In commercial locations, labor necessary to move the unit to a location where it is accessible for service by an individual technician.
- Failure or damage resulting from corrosion due to installation in an environment containing corrosive chemicals.
- Replacement of fuses or resetting of circuit breakers.
- Failure of the product resulting from modifications to the product or due to unreasonable use, including failure to provide reasonable and necessary maintenance.
- Failure or damage resulting from corrosion due to installation in a coastal environment, except for models treated with special factory-applied anti-corrosion protection as designated in the model number.
- Damage to product caused by improper power supply voltage, accident, fire, floods or acts of God.
- Incidental or consequential damage to personal property caused by possible defects with this air conditioner.
- Damage caused after delivery.
- Product not accessible to provide required service.

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

**EXCLUSION OF IMPLIED WARRANTIES**  
Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a Hotpoint Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized Hotpoint Appliances Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

**Warrantor: GE Appliances, a Haier company**  
**Louisville, KY 40225**